



SPORTIME Kings Park Summer Camp FAQ's

- Is lunch provided? Is snack?
 - Lunch will not be provided. Please send your camper with a labeled lunch, which will be placed in our commercial refrigerators. An allergy-free snack (pretzels, goldfish, fruit, etc.) will be provided at approximately 2:00 pm each day.
- Does the camp provide towels for Swim?
 - We do not provide towels. We recommend campers bring their bathing suit each day, and if needed, bring a change of clothes (and underwear) as well as a towel.
- What is SPORTIME's counselor to camper ratio?
 - We strive to maintain a 5 or 6:1 ratio.
- What is SPORTIME's Aquatics staff to camper ratio?
 - We make every effort to maintain a 3 or 4:1 ratio by the pool, for safety.
- Are there any medical personnel on staff?
 - Yes, for the safety of our campers, we will always have a certified EMT and nurses on staff for the duration of the camp day.
- Are the camp groups co-ed?
 - Yes, groups are mixed with boys and girls.
- What is SPORTIME's morning drop-off procedure?
 - In the morning, we offer an express drop off. Please pull ahead to the front of the line, and our staff will safely assist your child out of the car and bring them to their group. However, if you wish to speak to a staff member, please park your car in a designated parking spot and escort your child to their group.
- What is SPORTIME's afternoon pick-up procedure?
 - Parents/guardians must park and enter the facility through the multi-sport court to pick up their camper. Pick-up can begin as early as 3:55 pm.
- Does SPORTIME offer AM childcare or PM childcare?
 - Yes, we offer both a morning and afternoon program.
 - Morning program is offered from 7:30 - 9:00 am at a rate of \$20/day, or \$75/week.
 - Afternoon program is offered from 4:00 – 6:00 pm at a rate of \$20/day, or \$75/week.
- What if my child is sick?
 - If your child is sick, parents must email that morning to inform us. If there is availability, we will be more than happy to provide you with a make-up. No refunds will be given.
- How do I contact camp staff during the day?
 - Please send an email to our Camp Coordinator (CampsKP@SportimeNY.com).
- What do I do if I arrive late to camp?
 - Please park and escort your child to the Welcome Center. From there, they will be brought to their group by a member of our staff.
- What if my child is going home with another child?
 - We must receive a written note at drop off or via email prior to 3:30 pm.

- What if I am running late to pick up my child?
 - If you are running late, your child will be placed in our aftercare program. Please note, if the pick-up time is after 4:15 pm, you will be charged at a rate of \$20.
- What if my child does not like the activity that is being played?
 - If your child does not like the activity being played, they do not need to participate. Our staff however, is trained to motivate your child to partake in all of the day's activities.
- What is SPORTIME's Bullying Policy?
 - SPORTIME has a zero tolerance against bullying. Our camp administrators will assess the situation & if we find out that bullying has occurred, that child will be removed from camp and no refund will be given.
- When does my final camp payment need to be made?
 - All camp balances are due in full by June 1, 2018.
- If I am choosing days when do I submit my request?
 - All camp days/weeks need to be selected by May 1st. All changes after June 1st will not be guaranteed, and will be subject to availability.
- What is SPORTIME's refund policy?
 - Any request for a refund of camp tuition or deposit (less \$100 cancellation fee) must be received prior to June 1, 2018. No refunds will be given after that date.
- What do campers do on rainy days?
 - In the event of rain, we will take advantage of our indoor fields until the rain stops.
- Does the camp day change in the event of extreme heat?
 - In the case of extreme heat, we will keep our campers indoors for a large portion of the day. All campers will be monitored during our mandatory water breaks every 15 minutes to ensure they are staying hydrated. Even on non-extreme heat days, each field will have a water cooler that will be filled numerous times throughout the day.
- What do I send with my child to camp?
 - Please send your child each day with a lunch, a bathing suit, a towel and sunscreen. A tennis racquet will be provided for campers to use on the tennis courts. Also, please label everything with their name.
- Will my child get a camp bag?
 - On your child's first day of camp, the staff will give him/her a SPORTIME drawstring camp bag and t-shirt.
- Are there special event days?
 - We have a special event calendar with the events for the entire summer. Please ask our directors for more details!